

How to make an appointment

1

To log on, scan the QR code below or visit <https://myaccess.dmdc.osd.mil/identitymanagement/app/login>.

2

Create a “DS Logon” if you don’t already have one. Click on “Create New Account” and complete your account setup.

3

If you’re not immediately redirected to the MHS GENESIS Patient Portal, please continue by clicking on “Websites Accepting DS Logon” and then “Military Health System GENESIS Patient Portal (MHS GENESIS Patient Portal).”

4

Once you’re on the MHS GENESIS Patient Portal Home page, click on “Schedule a New Appointment.” You may also click on the “Appointments” tab, then click on “Schedule a New Appointment.”

5

Under “Choose a Provider,” select your Primary Care Manager (PCM) or another Provider from your PCM’s team.

6

Under “Choose a reason for your visit,” select your preferred method of your visit.

7

Under “Choose a location,” select the location based on your PCM.

8

Select a date/time for your visit, and fill out the required fields. When finished, please select “Schedule Appointment.”

